

A young man with short, wavy brown hair and black-rimmed glasses is smiling warmly at the camera. He is wearing a dark blue crew-neck sweater over a white t-shirt. A bright blue lanyard is draped around his neck. He is holding a grey folder or portfolio under his left arm. The background is a blurred indoor setting, possibly a school or office hallway, with a soft light source visible on the left.

**Gateway  
Services &  
In-Training  
Support**

The background of the image is a blurred photograph of a group of people in a meeting or office setting. The people are out of focus, appearing as soft shapes in various shades of blue and white. The overall color palette is a monochromatic blue, with the text in white for high contrast.

**Open the ‘gate’ to  
the best options  
for your career or  
business with  
The Apprenticeship  
Community  
Gateway Services.**

## When it comes to career paths, there's no point fitting 'square pegs into round holes'.

That's why at The Apprenticeship Community we provide 'Gateway Services', a comprehensive range of tools to assess a job seeker's skills, interests and motivations, to help them find an ideal career pathway.


Gateway Services support people into career paths that they are passionate about, ensuring a perfect match for employers, their business and the industry. Fitting 'round pegs into round holes'.

For job seekers, the service includes career exploration tools and pre-employment screening before deciding on further study, job placement or apprenticeship or traineeship pathways. We also provide ongoing support once commencing an apprenticeship or traineeship, with access to a tailored support plan.

For employers, The Apprenticeship Community's Gateway Services offers no-cost recruitment services when sourcing an apprentice or trainee for your business. We identify the right people for the right role through screening, testing and suitability-matching, prior to sign-up.

The Apprenticeship Community is an Apprenticeship Network Provider contracted by the Australian Government to deliver Australian Apprenticeship Support Network (AASN) Services. Our Gateway Services are contributing to successful outcomes for job seekers, businesses and industry.

Call us today to list your vacancy - 13 28 79.



As the largest GTO in the Great Southern Region, we need a reliable and prompt AASN service to ensure our apprentices and trainees are commenced in an informative and timely manner. **We recommend this service to our clients that choose to employ their apprentices or trainees directly and benefit from this level of service ourselves.**

**Mark Barrett,**  
Operations Manager,  
ATC Work Smart



# IN-TRAINING SUPPORT...

## TAILORED FOR SUCCESS

We recognise that every workplace is different so at The Apprenticeship Community we offer In-Training Support for apprentices or trainees and for employers, individually tailoring these to your needs. We offer many support services to help both on and off the job.

1

A combination of face-to-face, over the phone or online engagements to address needs and concerns of the apprentice/trainee or the employer.



2

A tailored support plan may include mentoring for your apprentice to address and advise on any work performance issues, or personal issues affecting their performance.



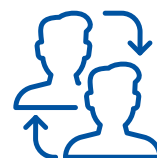
3

Assistance with life issues including effective communication and relationship help, budgeting, paying bills and saving goals (e.g. saving for that new car!)



4

Advice and linkages to broader referral services (e.g. counselling and accommodation assistance) for apprentices or trainees experiencing personal issues or addictions.





The Apprenticeship  
Community's In-Training  
Support is provided at no  
cost and **we've supported  
hundreds of businesses  
just like yours.**



## **EMPLOYER SUPPORT**

As an employer, working, training and supporting the growth of another person can be challenging for many reasons, including busy workloads or managing and understanding younger generations. In-Training Support aims to address and solve these issues before they negatively affect your apprentice, your business and other employees. And we are just a phone call away when you need a mentor.

Mentors can assist you to manage your apprentice or trainee providing support for on-the-job issues as well as personal issues that are affecting their work performance (e.g. financial, housing etc.).

A mentor can free up your time to focus on the business, while making a positive impact on staff retention rates.

In-Training Support is at no cost to your business and we have supported hundreds of businesses just like yours, keeping their apprentice or trainee on track to successful completion of their qualification.

## Find The Apprenticeship Community at an office near you:

### WESTERN AUSTRALIA

**Metro and Regional: 08 6165 3362**

Perth - Rivervale  
Perth - Osborne Park  
Albany  
Bunbury  
Geraldton  
Karratha  
Kalgoorlie

**Far North: 13 28 79**

Broome  
Derby  
Fitzroy Crossing  
Halls Creek  
Kununurra

### QUEENSLAND

**Metro and Regional: 13 28 79**

Bundaberg  
Cairns  
Gladstone  
Gympie  
Hervey Bay  
Ipswich  
Logan  
Mackay  
Noosaville  
North Lakes  
Rockhampton  
Southport  
Toowoomba  
Townsville  
Warwick  
(and servicing all other QLD regions by appointment)

**Far North Queensland and Torres Strait: (07) 4058 3365**

Thursday Island  
Bamaga (also servicing outer islands)  
Weipa  
Cape York Region

## Contact Details

13 (BUSY) 28 79

[apprenticeshipcommunity.com.au](http://apprenticeshipcommunity.com.au)

The Apprenticeship Community is contracted by the Australian Government Department of Employment and Workplace Relations to administer the Australian Apprenticeships Incentive System. The Apprenticeship Community has made every effort to ensure the accuracy of this information at the time of printing. Eligibility criteria applies to all Australian apprenticeships and traineeships. For more information please contact BUSY At Work on 13 28 79. The Apprenticeship Community is a trading division of The BUSY Group Ltd (ABN 17 575 363 535 / ACN 168 870 326) © May 2022.

The  
**APPRENTICESHIP**  
Community™

**A U S T R A L I A N**  
**APPRENTICESHIP**  
**SUPPORT NETWORK**  
An Australian Government Initiative